Appendix: Sources used for the narrative analysis

PERIOD 1 (March – June 2020)

Primary dataset


Epstein A, The medics who can see you now! (But only online). *Daily Mail*, March 31, 2020.


Porter M, Your GP is preparing for the virus. This is how. *The Times*, March 17, 2020.


Sheldrick G, Patients told: Doctor will see you now... but only by video. *The Express*, March 11, 2020.


**Examples of articles from wider dataset**


**PERIOD 2 (July 31 – August 13 2020)**

Primary dataset


Cowburn A, All initial GP consultations should now happen on phone or online, Matt Hancock announces. *The Independent*, July 30, 2020.


Lay K, Only 1 in 10 see their doctor face to face as GPs go online. *The Times*, July 30, 2020.


Street-Porter J, ‘Zoom medicine’ won’t work for the elderly - seeing a GP face to face is so important. *The Independent*, August 1, 2020.

Tidman Z, Doctors fear loss of patient relationships as government announces GP appointments to be moved to phone or online. *The Independent*, July 31, 2020.
